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**MAILED**

**JAN 24 2011**

**OFFICE OF PETITIONS**

In re Application of	:	
Elsey, et al.	:	
Application No. 10/766,498	:	ON PETITION
Filed: January 27, 2004	:	
Attorney Docket No. 41698.1112	:	
For: TECHNIQUE FOR EFFECTIVELY	:	
PROVIDING CONCIERGE-LIKE	:	
SERVICES IN A DIRECTORY	:	
ASSISTANCE SYSTEM	:	

This is a decision on the petition under 37 CFR 1.181, filed November 1, 2010, requesting that the Office withdraw the holding of abandonment of the above-identified application.

The petition under 37 CFR 1.181 is **DISMISSED**.

Any reconsideration petition must be submitted within TWO (2) MONTHS from the mail date of this decision. Extensions of time under 37 CFR 1.136(a) are permitted. This is **not** a final agency action within the meaning of 5 U.S.C. § 704.

The application became abandoned for failure to reply within the meaning of 37 CFR 1.113 to the final Office action, mailed April 9, 2010, which set a shortened statutory period for reply of three (3) months. No extensions of time under the provisions of 37 CFR 1.136(a) were obtained. Accordingly, the application became abandoned on July 10, 2010. A Notice of Abandonment was mailed on October 25, 2010.

Petitioners request withdrawal of the holding of abandonment. However, the petition is not among the papers filed on November 1, 2010. The petition is dismissed.

There is no indication that the petition is signed by a specifically empowered patent attorney or patent agent. However, in accordance with 37 CFR 1.34, the signature of Mr. Sofer appearing on the correspondence shall constitute a representation to the United States Patent and Trademark Office that he is authorized to represent the particular party in whose behalf he acts. If, Mr. Sofer desires to receive correspondence regarding this file, the appropriate power of attorney documents must be submitted. A courtesy copy of this decision is being mailed to Mr. Sofer, the petitioner herein. However, until otherwise instructed, all future correspondence

regarding this application file will be directed solely to the above-noted correspondence address of record.

Further correspondence with respect to this matter should be delivered through one of the following mediums:

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Telephone inquiries pertaining to this matter may be directed to the undersigned at (571) 272-3230.



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